

# Chalfont Line Holidays Booking Form

First Traveller's Name: \_\_\_\_\_

Tel No: \_\_\_\_\_ Mobile: \_\_\_\_\_

Email: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Address: \_\_\_\_\_

Post Code: \_\_\_\_\_

Passport No: \_\_\_\_\_ Expiry Date: \_\_\_\_\_

Next of Kin: \_\_\_\_\_ Tel No: \_\_\_\_\_

Address: \_\_\_\_\_

Post Code: \_\_\_\_\_

Second Traveller's Name: \_\_\_\_\_

Tel No: \_\_\_\_\_ Mobile: \_\_\_\_\_

Email: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Address: \_\_\_\_\_

Post Code: \_\_\_\_\_

Passport No: \_\_\_\_\_ Expiry Date: \_\_\_\_\_

Next of Kin: \_\_\_\_\_ Tel No: \_\_\_\_\_

Address: \_\_\_\_\_

Post Code: \_\_\_\_\_

Doctor's Name: \_\_\_\_\_ Tel No: \_\_\_\_\_

Address: \_\_\_\_\_

Post Code: \_\_\_\_\_

Can we contact him / her? Yes  No

Do you use a wheelchair? Yes  No

Type of Wheelchair: Manual  Electric  Scooter

If you wish to decline our own travel insurance  (please ✓) Provide written confirmation of own insurance details.  
If you do not tick (✓) this box, insurance should automatically be added to your deposit; otherwise you will not be covered.

HOLIDAY DESTINATION: \_\_\_\_\_ TOUR NO: \_\_\_\_\_

DEPOSIT / FULL PAYMENT ENCLOSED: £ \_\_\_\_\_

How did you hear about us? \_\_\_\_\_

Please sign below that the above particulars are correct in every detail and you have fully understood all the questions to the best of your ability.

## DEPOSIT/PAYMENT DETAILS

I confirm that I am duly authorised to make this booking on behalf of the above named persons, and that I will indemnify Chalfont Line Holidays against any breach of those persons obligations detailed in the Booking Conditions.

Deposit (£500 per person) for Cruises £ \_\_\_\_\_

Deposit (£300 per person) for Fly/Coach £ \_\_\_\_\_

Full payment (if within 90 days of travel) £ \_\_\_\_\_

Insurance @ £ \_\_\_\_\_ per person £ \_\_\_\_\_

I further confirm that I have read and understood the travel insurance information shown in the Conditions.

CREDIT CARD: Please charge to my

Card no: \_\_\_\_\_

Signature \_\_\_\_\_

Expiry date: \_\_\_\_\_

For emergencies only:

Name: \_\_\_\_\_

Daytime Tel: \_\_\_\_\_

Address: \_\_\_\_\_

Evening Tel: \_\_\_\_\_

Signed: \_\_\_\_\_

CREDIT CARDS: We are pleased to accept payments by Visa or MasterCard – Please note that there will be a 2% service charge added to all credit card payments  
CHEQUES: Please make all cheques payable to Chalfont Line Limited

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**HOLIDAY INSURANCE**

For all insurance sales after 1st January 2010 Chalfont Line Limited will be acting as an Appointed Representative of Giles Insurance Brokers.

In order to obtain travel insurance please call the Travellers Healthcheck Helpline on 08451 300210 quoting Chalfont Line Holidays, answer the medical questionnaire (screening) over the telephone, you maybe issued with a reference number; then please call our reservation department on 01895 459540 quoting the reference number, we will then issue your travel insurance policy.

**TRAVEL INSURANCE – IMPORTANT NOTICE**

<p><b>Before you purchase Emerald Insurance your attention is drawn to a number of important aspects:</b>  <b>Policy Document:</b> You should read the document carefully. It gives you full details of what is and what is not covered and the conditions of the cover. Cover will vary from policy to policy and insurer to insurer.  <b>Conditions, exclusions &amp; warranties:</b> Conditions and exclusions will apply to individual sections of your policy while general exclusions, conditions and warranties will apply to the whole of your policy.  <b>Medical expenses:</b> Your policy does not provide health treatment unless specifically approved by the emergency assistance service. You should carry an EHIC (European Health Insurance Card) or equivalent and use this at state facilities when travelling within the European Union.  <b>Health:</b> Most travel insurance policies have health restriction in them that may exclude any pre-existing conditions. If you are purchasing our travel insurance we want to ensure that you are provided with the best cover we can offer. Please would you answer either 'YES' or 'NO' to the following questions:  <b>Have you or anyone who is travelling with you</b></p> <p><b>1 Ever received treatment for:</b>                  (a) A heart related condition, stroke or hypertension (high blood pressure)                  (b) A breathing condition (including asthma)                  (c) cancer                  (d) diabetes</p> <p><b>2 Been referred to a hospital or a specialist consultant for a health condition that has:</b> been diagnosed within the last two years                  (a) been diagnosed within the last two years                  (b) been in existence in the last two years                  (c) resulted in treatment being given in the last two years                  (d) resulted in referral to a specialist or hospital for treatment.</p> <p>If you have answered 'YES' to any of the above questions we will be able to offer some cover and may be able to cover your health condition, although an increased excess and/or an increased premium may be required. <b>After buying our travel insurance you will receive a policy document showing the telephone number of our medical helpline 08451 300210.</b></p> <p>You will need to contact them as soon as possible, providing details from your booking confirmation, to see if the additional cover is available. The medical helpline can only arrange a health check once cover has been purchased. All calls will be treated in the strictest of confidence, and the decision will be confirmed to you in writing.                  Should we require any additional premium and you accept our offer, this should be paid to the medical helpline either by credit card or cheque within 14 days of your call.</p>	<p><b>Please note:</b></p> <p><b>Hazardous Activities:</b> If you are taking part in activities that present a risk of injury, including scuba diving and water sports that have not been organised by Minorca Sailing, check that your policy covers you.  <b>Property Claims:</b> These claims are paid based on the value of the goods at the time you lose them, and not on a 'new for old' or replacement cost basis, unless otherwise stated in your policy. Your policy will set out what proof the insurer needs to support a claim.  <b>Policy Limits:</b> Most sections of your policy have limits on the amount the insurer will pay under that section. Some sections also include other specific limits, for example: for any one item or for valuables in total. You are advised to check your policy if you intend taking expensive items with you.  <b>Policy Excesses:</b> Under most sections of the policy, claims will be subject to an excess. This means that you will be responsible for paying the first part of the claim. The amount you have to pay is the excess. You may be able to pay an additional amount to remove the standard policy excess.  <b>Reasonable Care:</b> You need to take all reasonable care to protect yourself and your property, as you would if you were not insured.  <b>Fraud:</b> The making of a fraudulent claim is a criminal offence. Your insurer may be recording details of claims on an anti-fraud register.  <b>Complaints:</b> Our insurers set high standards. If you are not satisfied with the insurance policy, please refer to the policy wording which contains full details of the complaints procedure.  <b>'Cooling Off Period':</b> Your policy will have a 'cooling off' period during which, you can cancel the policy and get a refund, if you have a justifiable reason for being dissatisfied with the cover it provides.</p> <p>Your policy is governed by the law of England and Wales unless you and your insurers have agreed otherwise.                  If you would like more information, please contact: Giles Insurance Brokers: <b>Tel: 01454 616667. Fax: 01454 202958, Email: <a href="mailto:susan.roebuck@gilesinsurance.co.uk">susan.roebuck@gilesinsurance.co.uk</a></b>, particularly if you feel the insurance may not meet your needs.  <b>These details are not a substitute for your insurance policy.</b></p> <p>Please make sure you read your policy carefully</p>
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**INSURANCE DETAILS**

Emerald Travel Insurance is arranged through travel insurance specialists, Giles Insurance Brokers, is authorised and regulated by the Financial Services Authority and underwritten by the United Kingdom branch of Union Reiserversicherung AG. A summary of the cover is shown below. Full details of the policies, showing terms, conditions and exclusions are available on request.

*Emerald Travel Insurance provides up to the following cover per person:*

<b>Cancellation:</b>	up to £5,000
<b>Departure delay (European trips only)</b>	£20 after 12 hours delay, £10 after each subsequent 12 hours delay (max £100)
<b>Abandonment after 12 hours:</b>	up to £5,000
<b>Missed Departure</b>	up to £300
<b>Personal possessions</b>	up to £1,750 <b>maximum per item £250 total of valuables £250</b>
<b>Delayed possessions</b>	up to £100 if your possessions are delayed by more than 12 hours from arrival at your resort
<b>Personal money</b>	up to £500 <b>cash limit £250</b>
<b>Loss of travel documents</b>	up to £250 for travel and accommodation costs necessary to replace your lost travel documents
<b>Emergency medical expenses</b>	up to £2,000,000 (includes 24 hrs emergency assistance)
<b>State hospital benefit</b>	£15 per day up to a maximum of £300
<b>Curtailed charges</b>	up to £5,000
<b>Legal advice &amp; expenses</b>	up to £10,000
<b>Personal liability</b>	up to £2,000,000
<b>Personal accident</b>	<b>Death: £10,000      Loss of Limbs: £15,000</b>

**Policy excess:** you will have to pay **£100** for any claim for cancellation (reduced to **£40** when your claim is for loss of deposit only), abandonment, or curtailment. You will have to pay the first £40 of any claim for personal possessions, emergency medical expenses, personal money, or personal liability (this is increased to **£250** when your claim is for damage to property).

Giles Insurance Brokers is Authorised and Regulated by the Financial Services Authority.  
 Milsom Howard Limited is Authorised and Regulated by the Financial Service Authority  
 Union Reiseversicherung AG is Authorised in Germany by BaFin and Regulated in the United Kingdom by the Financial Services Authority

Signature: \_\_\_\_\_ Date: \_\_\_\_\_